

Technical Bulletin



Condition

Airbag / Pyrotechnic Safety Belt Deployment Inquiries

 **Note:**

Important Information to all Dealership personnel:

Please promptly report any incident of uncommon or exceptional airbag / pyrotechnic safety belt deployment to:

Larry West

Volkswagen of America, Inc.

1 Executive Drive Suite LL50, Fort Lee, NJ 07024

(201) 227-7919 Office

(201) 894-5498 Fax

69 06 07 Sept. 26, 2006 2010479 Supersedes T. B. Group 69 number 05-03 dated February 7, 2005 due to updated information and model years.

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	1990 - 2007	All	All	All	All

Technical Background

Information only.

Production Solution

No production change required.

Technical Bulletin



Service

Please have the following information available before placing a call:

- Customer description of the incident
- Repair order containing:
 - Dealer information
 - VIN
 - Mileage
 - Customer Information (Name, Address, Phone Number)
- Current location of the car including a phone number, stock or location number, and person in charge
- Digital photographs of the vehicle including:
 - Chassis
 - Suspension
 - Wheels
 - Tires
 - Body
- 5051/5052 Scan of airbag and engine control units stored in electronic format. VIN & Customer name are to be included. Do not clear any fault data

If an accident had occurred:

- Digital photographs of the accident scene
- Police reports



Tip:

Based on the above information, we may want to inspect this vehicle.

- Please advise owners who request information about airbag or safety belt systems to call Customer Care Center at 1 (800) 822-8987.



Note:

We also recommend that you never deliver to the customer a vehicle with a deployed airbag or pyrotechnic safety belt.

Technical Bulletin



Warranty

Larry West will determine the next course of action. This includes rental or loaner vehicle reimbursement.

Required Parts and Tools

No Special Tools required.

No Special Parts required.