

Technical Bulletin



Condition

REQUIRED VEHICLE UPDATE TECHNICAL BULLETIN (RVUTB)
PERFORM ON ALL APPLICABLE VEHICLES WITHIN THE LIMITED NEW VEHICLE
WARRANTY

01 07 58 Aug. 30, 2007 2015935 Supersedes T. B. Group 01 number 07-56 dated August 24, 2007 due to updates to SAGA Claim Entry Procedure table.

RVU – Update Programming to Eliminate Poor Throttle Response (OJ)



Tip:

Technical Bulletin Expiration Date: [August 24, 2008](#).

Model(s)	Year	Code	Trans. Code	From	To
Passat, Passat Wagon	2006	3.6L (BLV)	All	All	All
Passat, Passat Wagon	2007	3.6L (BLV)	All	All	All



Note:

BEFORE performing this update:

- Inform customer the update addresses poor throttle response concerns they may have with the vehicle.
- Inform the customer that, after the update, the gear display feature in the MFI while in Drive "D" (e.g. 1, 2, 3, 4, 5, 6) will no longer appear. This update is not reversible and the feature cannot be turned back on.
- DO NOT perform Update Programming if the customer wants to keep the gear display feature. Code "Customer Refused Repairs" as per claiming instructions in this bulletin.

Technical Bulletin



Technical Background

Updated ECM and TCM software that addresses:

- Poor throttle response

Engine and Transmission Control Modules Affected:

Module	Part No.	Index
ECM	03H906032	B, C, AD, AE
TCM	09G927750	AJ, FR

Production Solution

Software concern was identified after production was concluded.

Service

Requirements:

Vehicle must meet ALL of the following criteria:

1. VIN must show (OJ) code open in ElsaWeb on the day of repair.
2. Vehicle must be within the Limited New Vehicle Warranty.
3. Update must be performed prior to expiration date listed in this technical bulletin.



Tip:

Procedure must also be performed on applicable vehicles in dealer inventory.



Tip:

Update programming procedure has been revised for vehicles equipped with the higher speed diagnostic CAN-bus.

Technical Bulletin



PROCEDURE:

Update - Programming (Flashing)

Engine and Transmission Control Module Update - Programming (Flashing) Using Software Version Management (SVM)

Vehicle requirements

MUST have minimum no-load charge of 12.5V (failure to maintain voltage during update process can lead to ECM failure) (use a Volkswagen approved Midtronics/InCharge 940 (INC-940) tester/charger to maintain battery voltage).

VAS 5051: connected to vehicle and to 110V AC Power supply at all times during procedure.

VAS 5052: connected to vehicle with battery voltage requirements met.

Any appliances with high electromagnetic radiation (i.e. mobile phones) switched OFF.

When performing the update programming procedure, ALL DTCs for all systems are erased.

DTCs linked to Guided Fault Finding function tests will be lost. Therefore, always address stored DTCs for Customer concerns unrelated to the update programming procedure first.



Note:

Non-observance of the following points may lead to ECM failure!

- VAS 5051 or VAS 5052 must always be connected to the approved power supply at the approved voltages.
- Under no circumstances should the power supply be interrupted or the diagnostic connector unplugged during the update programming procedure.
- Any appliances with high electromagnetic radiation (i.e. mobile phones) must be switched OFF.



Tip:

The SVM Process must be completed in its entirety so the database receives the update confirmation response. A warranty claim may not be reimbursed if there is no confirmation response to support the claim. For further update instructions and troubleshooting, refer to SVM Technical Bulletin Instance 2014603, in ElsaWeb.

- Update the Engine Control Module using the Software Version Management (SVM) and the SVM Unit code as listed in the table below:

Technical Bulletin



Model	Engine	Old Software Part No.	Old Software Version	New Software Part No.	New Software Version (or higher)	SVM Unit Code
Passat, Passat Wagon	3.6L BLV	03H906032B	All	03H906032B	9830	2170
Passat, Passat Wagon	3.6L BLV	03H906032C	All	03H906032C	9829	2170
Passat, Passat Wagon	3.6L BLV	03H906032AD	All	03H906032AD	1654	2170
Passat, Passat Wagon	3.6L BLV	03H906032AE	All	03H906032AE	1653	2170
Passat, Passat Wagon	3.6L BLV	09G927750AJ	All	09G927750HK	1091	2170
Passat, Passat Wagon	3.6L BLV	09G927750FR	All	09G927750HK	1091	2170

 **Note:**

It may be possible to set a communication fault in the parking brake module that will not be erased by Compiling Services. If this occurs, remove the ignition key for one minute and then cycle the key on and clear fault.

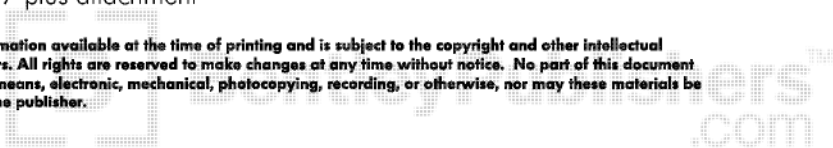
 **Tip:**

When performing the update programming procedure, ALL DTCs for all systems are erased. DTCs linked to Guided Fault Finding function tests will be lost. Therefore, always address stored DTCs for Customer concerns unrelated to the update programming procedure first.

The following "Update - Programming" (flashing) process may overwrite any "TUNED" ECM programming. A "TUNED" ECM is described as any ECM altered so as to perform outside the normal parameters and specifications approved by Volkswagen of America, Inc.

If you encounter a vehicle with a "Tuned" ECM, prior to performing the "Update - Programming" (flashing) procedure:

- Your dealership should place the vehicle owner on notice in writing, that their ECM was found to have been tuned, and that any damage caused by the tuning of the ECM (including any adverse emissions consequences) will not be covered by Volkswagen of America, Inc. warranties.



Technical Bulletin



- For any repair requested by the owner under warranty or outside warranty that requires update programming, which will automatically wipe out the " Tuning" program, your Dealership should advise the owner of the above and get Owner's written consent (see attached Control Module Tuning form) to the update programming procedure.

Warranty

Claim Entry Procedure	Immediately upon completion of the repair work, enter the correct code listed below. Claims will only be paid for vehicles that show this RVUTB open in ElsaWeb on the day of repair. To help ensure prompt and proper payment, attach the screen print to the repair order.		
Additional Actions	Some of the affected vehicles may be involved in additional actions, recalls or service campaigns. Please check ElsaWeb so that <u>any additional required work can be done simultaneously.</u>		
Claim Help	Contact the Warranty Helpline toll-free at 1-866-306-8447 for help with claim entry.		
Required Customer Notification	Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this RVUTB.		
WIN System Claim Entry Procedure	Use Claim Type RC		
	Damage Code	Time Units	Work Scope
	OJ 11	10 T.U.	Check software level; no update required.
	OJ 12	70 T.U.	Check software level; reprogram ECM
	OJ 20	0 T.U.	Customer refused repairs
	There is no reimbursement for vehicle wash or loaner vehicle. The system will enter labor & parts applicable to the codes above.		

Technical Bulletin



OJ SAGA Claim Entry Procedure

Check in the system Service-Online, FISH (VSI), to determine whether this RVUTB is open.

Service No.: 24L3

Damage Code: 0066

Parts Manufacturer – Removed part:

Please use the vendor code from the removed part. If no vendor code is available, then use K21.

Claim Type

Sold vehicle = 7 10

Unsold vehicle = 7 90

Accounting Instructions

Criteria I.D. 01 Check software level; no update required

Repair operation: 0183 00 99 10 TU

OR

Criteria I.D. 01 Check software level; reprogram ECM/TCM

Repair operation: 2470 25 99 70 TU

There is NO reimbursement for or Loaner Vehicle!

If Customer refused repairs

Fax the Repair Order to VWoA at (248) 754-5093 and provide VIN, applicable Service Number, Customer Information, Dealer Number and Date

Technical Bulletin



Required Parts and Tools

VAS 5051 or VAS 5052 (with Base CD V.11.0 and the Brand CD V.11.79.01 or higher).

No parts required.

Additional Information

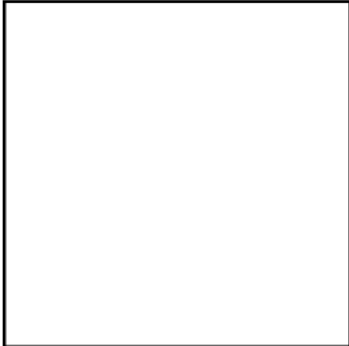
All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.



**OWNER INFORMATION ABOUT CONTROL MODULE TUNING*
ACKNOWLEDGEMENT AND AUTHORIZATION FOR
REPROGRAMMING (REFLASHING) OF CONTROL MODULE(S)**

**) "TUNING" is described as the addition of or modification of any component which causes a Volkswagen vehicle to perform outside the normal parameters and specifications approved by Volkswagen of America, Inc..*

Date: _____
Dealer Number: _____
Vehicle Identification Number: _____
Repair Order Number: _____



Dealer stamp

I _____, owner or driver of the above identified Volkswagen, confirm:

"Tuning" as described above (especially power increasing modifications) has NOT been performed on my vehicle.

"Tuning" as described above has been performed on my vehicle and the following components were modified or installed:

 TUNING was performed by (Please provide Company name and telephone number, if you wish us to contact them):

I understand that if my Control Module is determined to have been tuned, any damage caused by the tuning of the Control Module (including adverse emissions consequences) will not be covered by Volkswagen of America, Inc. warranties.

I am permitting an authorized Volkswagen Dealer to reflash (update) my Control Module, and by doing so, I understand that this process will automatically overwrite (destroy) and permanently delete any tuning program that was previously installed on the Control Module of my Volkswagen vehicle.

By signing below, I fully acknowledge and understand that the tuning program will not be restored and Volkswagen of America, Inc., will not be liable in any way for the loss of tuning data.

 Signature of Customer

